

HOSPITALS

Ranked by Number of Beds

HOSPITAL		LICENSED BEDS/ AVG. LENGTH OF STAY	NO. OF NURSES/ PHYSICIANS/ TOTAL EMPLOYEES	ADMISSIONS/ DISCHARGES IN 2009	DESCRIPTION
1	BAYSTATE MEDICAL CENTER 759 Chestnut St., Springfield, MA 01199 (413) 794-0000; www.baystatehealth.com Mark Tolosky, President and CEO, Baystate Health and Baystate Medical Center	783 (57 bassinets) 4.97 days	1,598 1,167 10,000	38,652 38,559	Baystate Medical Center is a research and teaching hospital, and the western campus of Tufts University School of Medicine. Nationally recognized for quality care and patient safety, Baystate is a magnet hospital for nursing excellence and is the only U.S. hospital to win four consecutive Beacon Awards for superior critical care
2	BERKSHIRE MEDICAL CENTER 725 North St., Pittsfield, MA 01201 (413) 447-2000; www.bhs1.org David Phelps, President, Berkshire Health Systems	302 5.36 days	750 350 3,300	14,471 14,471	Community hospital; imaging; laboratory; OR suites; women's imaging; radiation oncology; cardiology; telemetry; nuclear medicine; critical care; trauma center; pulmonary; orthopedics; neurology/neurosurgery; mental health; stroke; endoscopy; diabetes; rehabilitation; occupational health; renal dialysis; Berkshire VNA; memory disorders; the Pain Center; sleep disorders; substance abuse; weight-loss surgery; wound care/hyperbaric medicine
3	HOLYOKE MEDICAL CENTER 575 Beech St., Holyoke, MA 01040 (413) 534-2500; www.holyokehealth.com Hank Porten, President and CEO	202 (10 bassinets) 5.49 days	255 266 1,215	7,541 7,550	Offers a complete line of medical/surgical services, including emergency; critical care; birthing center; inpatient and outpatient behavioral-health services; oncology treatment services; rehabilitation; state-of-the-art imaging services; outpatient anti-coagulation clinic; the Transitional Care Center; the Speech and Hearing Center; the Women's Center; and the Work Connection, offering area employers a full line of health services
4	MERCY MEDICAL CENTER 271 Carew St., Springfield, MA 01104 (413) 748-9000; www.mercycares.com Daniel Moen, President and CEO, Sisters of Providence Health System	196 (14 bassinets) 4.6 days	386 600 3,600	15,500 15,500	An Honor Roll Hospital as designated by Harvard Pilgrim Health; Mercy's new private rooms are the most technologically advanced in the state; hallmark programs include the comprehensive, multidisciplinary Sr. Caritas Cancer Center, the Breast Care Center, specialized neurosurgery, the da Vinci Surgical System, the Family Life Center for Maternity, and award-winning Emergency Department
5	COOLEY DICKINSON HOSPITAL 30 Locust St., Northampton, MA 01060 (413) 582-2000; www.cooley-dickinson.org Craig Melin, President and CEO	142 (11 bassinets) 3.96 days	359 465 1,873	9,173 9,119	Community hospital ranking in the top 10% nationwide for patient care quality, as recognized by <i>Newsweek</i> magazine, the Betsy Lehman Center for Patient Safety and Medical Error Reduction, and the Institute for Healthcare Improvement. Services include surgery (orthopedic, general, and robotic surgery); cancer care; interventional radiology; pediatrics; pulmonary care; women's health programs; and the VNA & Hospice of Cooley Dickinson

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6	NOBLE HOSPITAL 115 West Silver St., Westfield, MA 01086 (413) 568-2811; www.noblehealth.org Robert Perry, Interim President and CEO	97 4.7 days	136 234 612	3,440 3,423	Community hospital; services include Blood Donor Center; cancer care; Cardiac Center; cardiac rehabilitation; diagnostic imaging; emergency and urgent care; laboratory services; minimally invasive surgery; orthopedic surgery; pain management; physical and sports rehabilitation; plastic and reconstructive surgery; psychiatric services; pulmonary rehabilitation; visiting nurse and hospice; women's health services
7	BAYSTATE FRANKLIN MEDICAL CENTER 164 High St., Greenfield, MA 01301 (413) 733-0211; www.baystatehealth.com Chuck Gijanto, President	90 (20 bassinets) 4.3 days	220 229 800	4,447 4,447	Nationally recognized for quality in cancer care, family-centered obstetrics, and stroke treatment, Baystate Franklin Medical Center offers area residents a wide range of on-site surgical and medical specialists plus access to the clinical resources of the Baystate Health system; also offers 24-hour emergency care and new ER Fast Track service
8	WING MEMORIAL HOSPITAL 40 Wright St., Palmer, MA 01069 (413) 283-7651; www.winghealth.org Dr. Charles Cavagnaro III, President and CEO	74 4.1 days	166 196 826	3,219 3,230	A member of UMass Memorial Health Care, Wing Memorial offers primary/specialty medical and surgical care at its hospital in Palmer and outpatient medical centers in Belchertown, Ludlow, Monson, Palmer, and Wilbraham. Recent expansion includes 15-bed inpatient Center for Geriatric Psychiatry. Other services at Wing Memorial include UMass Memorial Cancer Center, Quaboag Valley VNA & Hospice, Griswold Behavioral Health Center, Audiology & Hearing Improvement Center, 24-hour emergency care, sleep lab, and digital imaging
9	SHRINERS HOSPITAL FOR CHILDREN 516 Carew St., Springfield, MA 01104 (413) 787-2000; www.shrinersq.org/hospitals Mark Niederpruem, Administrator	40 3.5 days	40 6 (also 90+ consulting) 240	780 780	Private, non-profit pediatric orthopaedic hospital specializing in the treatment of children birth to age 18; comprehensive inpatient and outpatient services; surgical services; rehabilitation; nursing; orthotics; prosthetics; clinical outcomes assessment laboratory
10	BAYSTATE MARY LANE HOSPITAL 85 South St., Ware, MA 01082 (413) 967-6211; www.baystatehealth.com Joan Sullivan, President	31 (9 bassinets) 3.04 days	96 165 334	1,665 1,606	Baystate Mary Lane Hospital is ranked in the top 10% nationally for patient satisfaction in overall quality for medical/surgical care, obstetrics and gynecology, and outpatient surgical services; the hospital also offers 24-hour emergency care, cancer services through the Baystate Regional Cancer Program, sleep studies, comprehensive rehabilitation, and radiology/imaging