

# COMPUTER NETWORK/IT SERVICES

LISTED ALPHABETICALLY

| PROVIDER  | CONTACT          | SERVICE AREA                         | SERVICES   |
|---|------------------|--------------------------------------|--|
| <b>APPLIED SOFTWARE TECHNOLOGIES</b><br>59 Interstate Dr., Suite 30, West Springfield, MA 01089<br>(413) 739-7390; www.appliedst.com  | Edward Garibian  | New England                          | IT services provider for small- to medium-sized businesses, serving New England since 1989; Microsoft Gold-certified engineers; help-desk staff helps customers get back up and running quickly  |
| <b>AZAYA INC.</b><br>1659 North Main St., Suite B, Palmer, MA 01069<br>(413) 284-1720; www.azaya.net                                  | Jitu Changela    | New England                          | Hosted services include Microsoft Exchange service, SharePoint, and off-site backup; virtual IT managed services maintain and monitor an organization's network system and provide anti-virus, anti-spyware, anti-spam network and desktop monitoring; Microsoft-certified partner and certified HP repair   |
| <b>BLOO SOLUTIONS</b><br>621 Grattan St., Chicopee, MA 01020<br>(413) 536-5044; www.bloosolutions.com                                 | Jeremiah Beaudry | New England                          | Computer sales; upgrades; repairs; wireless networking; network security; virus removal and prevention; data recovery; software installation and tutorials; Web site design and hosting  |
| <b>BROWN COMPUTER SOLUTIONS</b><br>27 Birge St., Brattleboro, VT 05301<br>(802) 251-0479; www.brattmass.com                           | Patrick Brown    | Western Mass., Southern Vt.          | Apple-authorized service center; Apple warranty repairs, sales, and training   |
| <b>BYTEBAK COMPUTERS</b><br>P.O. Box 5523, Springfield, MA 01101<br>(888) 511-5296; Fax: (413) 737-1295; www.bytebak.net              | Gregory Gavin    | Southern New England                 | Computer networking, design, installation, maintenance; Windows-based servers; firewalls, wireless routers; remote access to personal or work PC   |
| <b>CHARTER BUSINESS</b><br>516 Montgomery St., Chicopee, MA 01013<br>(413) 557-6270; www.charterbusiness.com                          | Kirk Jonah       | New England                          | Fiber-optic and broadband Internet for business; data transport multi-site services; full-service network security; data backup and recovery; e-mail and Web hosting   |
| <b>CHRIS PAGE CONSULTING</b><br>236 Gulf Road, Belchertown, MA 01007<br>(413) 237-3466  | Chris Page       | New England                          | FileMaker Pro database consulting; FileMaker programming; application development; database modification; report creation; data translation; training, support, and coaching   |
| <b>CMD TECHNOLOGY GROUP INC.</b><br>44 Baldwin St., East Longmeadow, MA 01028<br>(413) 525-0023; www.cmdweb.com                       | Team CMD         | Massachusetts Connecticut            | IT solutions for business; virtualization; WAN/LAN/wireless; security remediation; managed services; hardware; software; business, municipal, education, financial; technology solutions tailored to customer's business needs   |
| <b>COMCAST BUSINESS CLASS</b><br>3303 Main St., Springfield, MA 01107<br>(413) 427-9262; www.business.comcast.com                     | Adam Dubilo      | Western Mass., Connecticut           | Cable, high-speed Internet, digital phone service for business; e-mail and Web hosting   |
| <b>COMPLETE COMPUTER CO.</b><br>340 Cooley St., Springfield, MA 01128<br>(413) 526-9900; www.comp3.net                                | Steve Pelletier  | Pioneer Valley                       | Complete on-site service; IBM- and PC-compatible; sales; service networking solutions; business systems; systems integration   |
| <b>COMPUTER BREEZE</b><br>239R Main St., Easthampton, MA 01027<br>(413) 527-9950; www.combreeze.com                                   | Phil Doyle       | Pioneer Valley                       | Network setup and maintenance, remote access, collaboration tools, and IT management for small to medium-sized businesses; Web design and maintenance  |
| <b>CORE SOLUTION GROUP</b><br>55 State St., Northampton, MA 01060<br>(413) 584-5115; www.coresolutiongroup.com                        | Manuel Garcia    | Western Mass.                        | Member of the Apple Consultants Network; Mac and Windows server support; data recovery; backup solutions; network setup and maintenance; wireless networking; network security; Web design; FileMaker database design; PC repairs and upgrades; Windows and Mac training and support; Adobe-certified expert training; DriveSavers partner   |
| <b>COURT SQUARE GROUP</b><br>1350 Main St., Fifth Floor, Springfield, MA 01103<br>(413) 746-0054; www.courtsquaregroup.com            | Keith Parent     | Northeast                            | IT solutions for companies in transition; platform migration, consolidation, security, mergers, regulatory compliance and remediation, systems integration, disaster recovery; managed services performed on-site, remotely, or at co-location facility  |
| <b>CYBER EXCHANGE</b><br>1267 Riverdale St., West Springfield, MA 01089<br>(413) 732-6300; www.cyberexchangeonline.com                | Steve Buynicki   | Western Mass.                        | Business networking, sales, and support; Dell-registered partner; all brands of laptops repaired; full line of new and used computers and servers; certified recycling services; HIPAA- and DOD-certified  |
| <b>EARTHLINK BUSINESS</b><br>1 Federal St., Building 111-3, Springfield, MA 01105<br>(413) 735-8200; www.earthlinkbusiness.com        | Jon Gray         | Northeast, Mid-Atlantic, Great Lakes | Co-located and facilities-based full-service provider of bundled communication services; voice products include local and long-distance telephone service; integrated digital T1s; frame relay services; digital DID service; PRI service with DID and DNIS; voice mail; business lines; Centrex; dynamic bandwidth allocation; DSL; VoIP connectivity   |
| <b>ENTRE COMPUTER/BAYSTATE COMPUTER SERVICES</b><br>138 Memorial Ave., West Springfield, MA 01089<br>(413) 736-2112; www.go2entre.com | Robert Braceland | New England                          | Certified sales and service provider for Dell/EqualLogic, Hewlett Packard, Lenovo, VMWARE, Aruba Networks, Microsoft, and other manufacturers; network setup and installation; office moves and relocation; staff augmentation; project consulting; remote monitoring; wireless, desktop, and POS roll-out services; point-of-sale solutions; end-of-life asset removal and data-cleansing services; printing optimization and simplification solutions; 24/7/365 service nationwide and online service orders |
| <b>FANDOTECH</b><br>78 Interstate Dr., West Springfield, MA 01089<br>(413) 452-0445; www.fandotech.com                                | John Boyd Jr.    | Boston to the Hudson Valley          | IT solutions from desktop to data center; cloud services; on-site and remote help-desk support; co-location; managed servers; data backup and storage; virtualization; complete business-hosting solutions   |
| <b>FN.AL-IT</b><br>90 Conz St., Northampton, MA 01060<br>(413) 727-8539; www.fnalit.com   | Brenda Denno     | Northeast                            | Health care IT exclusivity; EHR hosting; full spectrum of managed-services solutions including health care-experienced IT network and desktop-support associates; infrastructure design and implementation; vendor collaborative platform optimization; interfaces and interoperability; information-security services; multiple RDBMS support; business continuance; disaster recovery; data recapture  |
| <b>HASELKORN INC.</b><br>7 Open Square Way, Holyoke, MA 01040<br>(413) 241-6177; www.haselkorninc.com                                 | Scott Haselkorn  | Western Mass.                        | IT services for dental and medical practices and businesses with specialized industry-specific applications; Web hosting and domain services; Web design; hardware guidance; electronic vaulting and backup services; hourly and contract rates  |
| <b>HGE.NET</b><br>99 Suffolk St., Holyoke, MA 01040<br>(413) 536-9444; www.hge.net  | Richard Carnall  | Pioneer Valley                       | Fiber-optic services in Holyoke, Chicopee, and downtown Springfield; telecommunications network including more than 300 Mbps in fault-tolerant Tier 1 Internet links to both Level 3 and Verizon Business  |
| <b>HOGAN TECHNOLOGY</b><br>81 East St., Easthampton, MA 01027<br>(800) 929-5201; www.teamhoqan.com                                    | Sean Hogan       | Northeast                            | Sales and installation of telephone and voice-mail systems; business telephone systems; VoIP; cable infrastructure wiring; audio and visual; CCTV; IP cameras; wireless; networking; unified messaging; videoconferencing  |

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| <b>INNOVATIVE BUSINESS SYSTEMS INC.</b><br>161 Northampton St., Easthampton, MA 01027<br>(413) 584-4274; www.for-ibs.com | Dave DelVecchio              | Western and Central Mass.                    | Computer-services company providing disaster-recovery hosting, remote monitoring, and cloud implementation support and services; certified hardware and software reseller of multiple industry-leading brands; supports small to medium-sized businesses and community banks and credit unions  |
| <b>INSYSCOM</b><br>444-A North Main St., #333, East Longmeadow, MA 01028<br>(413) 746-6400; www.insyscom.com             | Tom Banerjee                 | Northeast                                    | Network design/management; VPNs; server migration and consolidation; intruder detection; firewall implementation; Internet monitoring; software development/service   |
| <b>MOHAWK COMMUNICATIONS</b><br>4 Open Square Way, Suite 417, Holyoke, MA 01040<br>(413) 729-2000; www.callmohawk.com    | Ray Sullivan                 | New England, New York, New Jersey            | Local provider of telecommunications services for small to large businesses; local and long-distance phone service; voice mail; VoIP; business telephone systems; high-speed Internet; T1; data storage and services; Web monitoring; wiring; surveillance-camera installation and service; telecom-related sales, installation, and troubleshooting; 24-hour service and support |
| <b>MOBIUS WORKS</b><br>26 Washington St., Westfield, MA 01085<br>(413) 564-6942; www.mobiusworks.net                     | Ed Watson                    | Massachusetts, Southern N.E., Northern Conn. | Complete WAN/LAN VoIP network design, installation, and support; setup/train: servers, desktops, e-mail, Internet, security, backups, ERP/MRP, custom software; Linux/Windows   |
| <b>NETLOGIX INC.</b><br>181 Notre Dame St., Westfield, MA 01085<br>(413) 568-2777; www.netlgx.com                        | Marco Liquori                | New England                                  | IT solutions for SMB market; WAN, LAN, VPN, and enterprise wireless network installation and service; VoIP; offsite backup and disaster recovery; specializing in Internet vulnerability prevention and unified threat management   |
| <b>NORMANDEAU TECHNOLOGIES, INC</b><br>2097 Riverdale St., West Springfield, MA 01089<br>(413) 584-3131; www.ntilink.com | Brett Normandeau, Kim Durand | Northeast                                    | Voice, data, fiber optic and video network infrastructure cabling; VoIP and digital business telephone systems; overhead paging, surveillance, and call-accounting services; local, long-distance and Internet service; sales, installation and 24-hour service   |
| <b>NORTHEAST IT SYSTEMS INC.</b><br>15 College Highway, Southampton, MA 01073<br>(413) 527-8090; www.northeastit.net     | Brian Sullivan               | Massachusetts, Connecticut, Vermont, N.H.    | Computer network and IT consulting services for small to mid-sized businesses and municipalities; firewalls; network security; remote access/VPN; servers; virtualization; VoIP phone systems; backup and disaster recovery; spam filtering; computer and network equipment sales and service; partnering with industry leaders; certified technicians                            |
| <b>PARAGUS STRATEGIC IT</b><br>84 Russell St., Hadley, MA 01035<br>(413) 587-2666; www.paragusit.com                     | Delcie Bean                  | Western and Central Mass., Vt., N.H., Conn.  | EMR implementation specialists; outsourced IT consulting; training; data recovery and forensics; remote backup; 24/7 server monitoring; telecom consulting; computer sales and support  |
| <b>PIONEER TRAINING INC.</b><br>139B Damon Road, Suite 2, Northampton, MA 01060<br>(413) 387-1040; www.pttraining.com    | Don Lesser                   | Pioneer Valley                               | Public and private computer classes for MS Office, Adobe, etc.; customized classes and workshops; on-site support and development; programming in Access, SQL, MySQL/PHP, and VBA; databases for Web sites; work with clients in industries such as education, health, social services, and municipal, state, and federal government  |
| <b>PSR NETWORKS</b><br>65 Babcock Tavern Road, Ware, MA 01082<br>(413) 454-4245; www.psrnetworks.com                     | Michael Meehan               | Western Mass., Northern Conn.                | Technology solutions for small to medium-sized businesses; network design, installation, and maintenance; LAN, WAN, and WLAN installation; software installations and consulting; remote site connectivity and VPN services; technology training; off-site backup solutions; remote support for desktops and critical network equipment   |
| <b>SQUAD 16</b><br>16A Pasco Dr., East Windsor, CT 06088<br>(860) 758-7250; www.squad16.com                              | Tom Najemy                   | New England and beyond                       | ACT! by Sage consulting; sales, installation, networking, technical support, and training (public and private) for ACT! contact-management software   |
| <b>TECHCAVALRY</b><br>355 Bridge St., Unit 1A, Northampton, MA 01062<br>(413) 586-7070; www.techcavalry.com              | Jef Sharp                    | Massachusetts, Northern Conn., Southern Vt.  | Network design and installation; network support; expansion planning; PC tuneups; desktop support; e-mail management; training; security management; Internet connectivity; managed services  |
| <b>WHALLEY COMPUTER ASSOCIATES INC.</b><br>1 Whalley Way, Southwick, MA 01077<br>(413) 569-4200; www.wca.com             | Paul Whalley                 | Mass., Conn., R.I., national capability      | Corporate hardware/software sales, configuration, installation; network services; network WAN and LAN installation; wireless services; videoconferencing; remote monitoring; security; virtualization; project management; managed print; 24/7 service capabilities   |