

# COMPUTER NETWORK/IT SERVICES

LISTED ALPHABETICALLY

PROVIDER	CONTACT	SERVICE AREA	SERVICES
<b>CONTROL ALT DELETE INC.</b> 719 Sumner Ave., Springfield, MA 01108 (413) 781-8100; www.controlaltdeleteonline.com	Tom Banerjee	Northeast	Network design/management; VPNs; server migration/consolidation; intruder detection; firewall implementation; Internet monitoring; software development/service; laptop/computer repair; virus removal; document recovery/restoration; Xbox One and PlayStation 4 support and services
<b>CORE SOLUTION GROUP</b> 55 State St., Northampton, MA 01060 (413) 584-5115; www.coresolutiongroup.com	Manuel Garcia	Western Mass.	Member of the Apple Consultants Network; Mac and Windows server support; data recovery; backup solutions; network setup and maintenance; wireless networking; network security; FileMaker database design; PC repairs and upgrades; Windows and Mac training and support; DriveSavers partner
<b>COURT SQUARE GROUP INC.</b> 1350 Main St., Fifth Floor, Springfield, MA 01103 (413) 746-0054; www.courtsquaregroup.com	Keith Parent	Nationwide	Managed service for regulated industries; audit-ready IT; SharePoint and application development; regulatory compliance and remediation; systems integration; disaster recovery; managed services performed on-site, remotely, or at co-location facility
<b>CYBER EXCHANGE</b> 1267 Riverdale St., West Springfield, MA 01089 (413) 732-6300; www.cyberexchangeonline.com	Steve Buynicki	Western Mass.	All brands of laptops repaired; full line of new and used computers and servers; certified recycling services; HIPAA- and DOD-certified
<b>EARTHLINK BUSINESS</b> 1 Federal St., Building 111-3, Springfield, MA 01105 (413) 735-8200; www.earthlinkbusiness.com	Dave Daniel	Nationwide	Leading IT services, voice and data communication provider; cloud computing; hosted voice; hosted e-mail; managed IT security; nationwide voice; nationwide data and MPLS; managed support services
<b>ENTRE COMPUTER/BAYSTATE COMPUTER SERVICES</b> 138 Memorial Ave., West Springfield, MA 01089 (413) 736-2112; www.go2entre.com	Robert Braceland	Nationwide	Corporate hardware sales and service provider for Dell/EMC, Hewlett Packard, Nutanix, Lenovo, plus many other manufacturers; consulting, infrastructure health assessments, managed services, and cloud-computing solutions; cyber security; managed print, printer parts, and maintenance; staff augmentation; project management; managed deployment; point of sale; end-of-life asset removal and data-destruction services; 24/7/365 national service
<b>GREEN EARTH COMPUTERS</b> 20A Crafts Ave., Northampton, MA 01060 (413) 282-8324; www.greenearthcomputers.us	Kiernan Gulick-Sherrill	Pioneer Valley	Same-day computer repair; repairs and upgrades; wireless networking setup; data recovery; online cloud backups and data protection; one-on-one training; virus and spyware removal; drop-off and on-site service; phone and remote support; sales of refurbished laptops and PCs; electronics recycling; ink and toner
<b>HASELKORN INC.</b> 170 Lockhouse Road, Second Floor, Westfield, MA 01085 (413) 241-6177; www.haselkorninc.com	Corey Harris	New England	IT services for small businesses with a focus on sensitive data industries such as healthcare, finance, insurance, manufacturing, dental; acts as extension of client's business, ensuring that client's network infrastructure is compliant with industry standards
<b>HOGAN TECHNOLOGY INC.</b> 81 East St., Easthampton, MA 01027 (800) 929-5201; www.teamhogan.com	Sean Hogan	Northeast	Sales and installation of telephone and voice-mail systems; business telephone systems; VoIP; cable infrastructure wiring; audio and visual; CCTV; IP cameras; wireless; networking; unified messaging; videoconferencing; managed IT
<b>HOLYOKE GAS &amp; ELECTRIC</b> 99 Suffolk St., Holyoke, MA 01040 (413) 536-9300; www.hge.net	Kirk Jonah	Pioneer Valley	Fiber-optic network connection; business Internet; wide-area networking; voice service; hosted phone service; long distance with nearly unlimited connection speed, reliability, and 24-hour local support
<b>ICIRCLE TECHNOLOGIES</b> 1 South End Bridge Circle, Agawam, MA 01001 (413) 426-6174; www.icircletech.com	Jeff Rose	Western Mass., Northern Conn.	Replaces cracked screens on iPhones, iPads and iPods, along with other phones and tablets; buys old or broken cell phones and tablets in any condition; sells refurbished cell phones and tablets; services, repairs, and troubleshoots computers
<b>INSYSCOM</b> 719 Sumner Ave., Springfield, MA 01108 (413) 746-6400; www.insyscom.com	Tom Banerjee	Northeast	Network design/management; VPNs; server migration and consolidation; intruder detection; firewall implementation; Internet monitoring; software development/service
<b>INTEGRATED IT SOLUTIONS</b> 1 Arch Road, Westfield, MA 01085 (800) 672-4968; www.integratedit.com	Dale Rhodes	New England	Managed services; cloud-hosted services; complete VoIP network design, installation, and support; setup and training: servers, desktops, e-mail, Internet, security, backups, ERP/MRP, custom software; Linux/Windows
<b>LEFT-CLICK</b> 15 Cowles Lane, Amherst, MA 01002 (877) 289-9820; www.left-click.us	Kelly Albrecht	Pioneer Valley	Data recovery and migration; diagnostic services; system tuneup; computer repair; hardware installation; networking
<b>MOHAWK COMMUNICATIONS</b> 77 Meadow St., Holyoke, MA 01040 (413) 729-2000; www.callmohawk.com	Ray Sullivan	New England, New York, New Jersey	Local and long-distance phone service; voice mail; VoIP; business telephone systems; high-speed Internet; T1; data storage and services; web monitoring; wiring; surveillance-camera installation; telecom-related sales; 24-hour service and support
<b>NATIONAL COMPUTER WAREHOUSE SERVICES, LLC</b> 21 Wilbraham St., Building 34, Palmer, MA 01069 (800) 892-2354; www.nationalcws.com	Shawn Simon	Vermont, New Hampshire, Massachusetts, Connecticut, New York, Rhode Island (national services also available)	Specializes in data destruction (on and off site); data-center and server relocations; end-of-life and green IT recycling; server-room cleaning services
<b>NETLOGIX INC.</b> 48 Court St., Westfield, MA 01085 (413) 568-2777; www.netlgx.com	Marco Liquori	New England	Managed IT; IT security; VoIP; IT consulting/projects; cloud IT solutions; Office 365; business continuity; VCIO (virtual CIO)
<b>NETWORK ADVANTAGE ASSOCIATES</b> 2098 Roaring Brook Road, Conway, MA 01341 (413) 223-9007; www.net-vantage.com	Roy Cohen	Pioneer Valley	Integrates advanced strategic technologies in small businesses, professional practices, schools, and nonprofits; business continuity/disaster recovery; on- and off-site backup and recovery; information-technology management; systems and network administration; virtualization solutions; custom VoIP solutions; server upgrades and migrations; Enterprise wireless; Google/Oracle solutions
<b>NOHOTEK COMPUTER SUPPORT</b> 73 BRIDGE ST., 1, NORTHAMPTON, MA 01060 (413) 695-3192; www.nohotek.com	Andrew Sexton	Pioneer Valley	PC, Mac, and laptop support and repair; spyware, malware, and virus removal and protection; data backup, storage, and protection; system maintenance, tuneups, and upgrades; computer setup and OS installation; software and hardware selection and installation; setup of small home networks and peripherals; maintenance of small to medium-sized business networks; basic website creation, setup, and SEO; custom PC builds; instruction and tutoring
<b>NORMANDEAU TECHNOLOGIES INC.</b> 2097 Riverdale St., West Springfield, MA 01089 (413) 584-3131; www.ntilink.com	Brett Normandeau	Northeast	Hosted, IP, and digital telephone systems; voice, data, fiber optic, video network cable installation; wireless networking; overhead paging; surveillance; local and long-distance telephone/Internet service; sales, installation, and 24-hour service
<b>NORTHEAST IT SYSTEMS INC.</b> 170 Lockhouse Road, Westfield, MA 01085 (413) 736-6348; www.northeastit.net	Joel Mollison Brian Sullivan	Western and Central Mass., Connecticut, Vermont, New Hampshire, Rhode Island	Managed services provider focused on comprehensive service agreements, data security, and compliance for medical, dental, manufacturing, insurance, municipal, nonprofit, and professional services organizations; help-desk support; proactive maintenance; 24/7 network monitoring; complete system design, installation, and management services; Office 365; cloud computing; remote access; VPN; wireless; backup and disaster recovery; vCIO; consulting; special projects
<b>PARAGUS STRATEGIC IT</b> 112 Russell St., Hadley, MA 01035 (413) 587-2666; www.paragusit.com	Delcie Bean	Western and Central Mass., Vermont, New Hampshire, Connecticut	EMR implementation specialists; outsourced IT consulting; training; data recovery and forensics; remote backup; 24/7 server monitoring; telecom consulting; computer sales and support

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PROVIDER	CONTACT	SERVICE AREA	SERVICES
<b>PHYX DEVICE REPAIR &amp; SALES</b> 1 Federal St., Building 101, Springfield, MA 01105 (413) 234-4313; www.phyx.me	Frank Tate	Western Mass., Connecticut	General computer services including system backup, device backup, media transfers, data recovery, logic board repair, and consignment services
<b>PIONEER TRAINING INC.</b> 139B Damon Road, Suite 8, Northampton, MA 01060 (413) 387-1040; www.ptraining.com	Don Lesser	Pioneer Valley	Public and private computer classes for MS Office, Google Apps, etc.; customized classes and workshops; on-site support and development; programming in Access, SQL, MySQL/PHP, and VBA; databases for websites; QuickBooks consulting; cybersecurity training
<b>SMALL WORLD COMPUTING AND NETWORKING</b> (413) 650-2667	Jamie Wynkoop-Morrison	Pioneer Valley	Network design, setup, and administration; desktop/laptop repair and maintenance; server/domain installation and administration; antivirus, backup, and hardware solutions; PBX/VoIP phone maintenance; e-mail and cloud support; security and compliance issues; disaster recovery; computer and software training
<b>SPECTRUM BUSINESS</b> 516 Montgomery St., Chicopee, MA 01013 (413) 557-6270; www.business.spectrum.com	Robert DeMaria	New England	Fiber-optic and broadband Internet for business; data-transport multi-site services; full-service network security; data backup and recovery; e-mail and web hosting
<b>SQUAD 16</b> 16A Pasco Dr., East Windsor, CT 06088 (860) 758-7250; www.squad16.com	Tom Najemy	New England and beyond	ACT! by Sage consulting; sales, installation, networking, technical support, and training (public and private) for ACT! contact-management software
<b>SUITE 3</b> 180 Pleasant St., Suite 3, Easthampton, MA 01027 (413) 584-4274; www.for-ibs.com	Dave DelVecchio	Northeast	Proactive and reactive IT services and support; turn-key project installations; staff augmentation; virtualization; cloud; network infrastructure and security; data recovery for small businesses and mid-market companies; mobility solutions; storage solutions; backup and disaster recovery
<b>TECHCAVALRY</b> 161 Northampton St., Easthampton, MA 01027 (413) 586-7070; www.techcavalry.com	Dave DelVecchio	Western Mass.	Sales; support; installations; security; PC/Mac; mobility; cloud for small office and home office customers
<b>VERTITECHIT</b> 4 Open Square Way, Suite 310, Holyoke, MA 01040 (413) 268-1600; www.vertitechit.com	Michael Feld Greg Pellerin	Northeast	Healthcare IT experts; business IT consultants; private-equity IT partners
<b>WHALLEY COMPUTER ASSOCIATES INC.</b> 1 Whalley Way, Southwick, MA 01077 (413) 569-4200; www.wca.com	Paul Whalley	New England	Corporate hardware/software sales, configuration, installation; network services; Cisco Unified Computing Systems; Cisco Unified Collaboration; Meraki Wireless; network health assessments; network WAN and LAN installation; wireless services; videoconferencing; remote monitoring; security; virtualization; project management; managed print; 24/7 service capabilities