

COMPUTER NETWORK/IT SERVICES

LISTED ALPHABETICALLY

PROVIDER	CONTACT	SERVICE AREA	SERVICES
ALTERNATIVE TELECOM & SECURITY 41 Nieske Road, Monson, MA 01057 (413) 267-3700; www.alt-telecomsecurity.com	Karen Patenaude	Massachusetts, Connecticut	Surveillance systems; telephone systems; security and fire systems (commercial and residential); access control and paging systems (commercial and industrial); computer network wiring, cat 6, 6e, 6a, and 7a; fiber backbones; wiring and terminations; telephone wiring for IP, digital, analog, 25, 50, and 100 multi-pair cables; surveillance wiring with coax and fiber; terminations, testing, and certifications; network design
ANTERIS SOLUTIONS INC. 1 Columbus Ave., Pittsfield, MA 01201 (413) 997-4005; www.anteris.com	Nick Foss	National	Complete managed IT solutions; proactive support, help-desk, security, vCIO strategy, and modernization projects; 24/7 monitoring; network design, security, and installation; server virtualization; cloud; e-mail; VoIP; data backup and disaster recovery; mobile solutions
AZAYA INC. 21 Wilbraham St., Suite 207, Palmer, MA 01069 (413) 284-1720; www.azaya.net	Jitu Changela	Western Mass.	Fixed-cost managed IT solution for businesses; cybersecurity management and monitoring; 24/7 network management and recovery solutions; project consultation and implementation; Azaya Voice phone solution for business
BLOO SOLUTIONS 621 Grattan St., Chicopee, MA 01020 (413) 536-5044; www.bloosolutions.com	Jeremiah Beaudry	Massachusetts, Connecticut	Small-business full IT support; managed service plans; IT purchase consulting; cloud service consulting; computer sales; network equipment; security, printing, and peripherals; IT support desk call center; emergency support; 24/7 support contracts
BROWN COMPUTER SOLUTIONS 27 Birge St., Brattleboro, VT 05301 (802) 251-0479; www.vtmacs.com	Patrick Brown	Western Mass., Southern Vermont	Apple-authorized service center; Apple warranty repairs, sales, and training
CHRIS PAGE CONSULTING 236 Gulf Road, Belchertown, MA 01007 (413) 237-3466	Chris Page	New England	FileMaker Pro database consulting; FileMaker programming; application development; database modification; report creation; data translation; training, support, and coaching
CMD TECHNOLOGY GROUP INC. 44 Baldwin St., East Longmeadow, MA 01028 (413) 525-0023; www.cmdweb.com	Team CMD	New England	IT solutions for business; virtualization; WAN/LAN/wireless; security remediation; managed services; hardware; software; business, municipal, education, financial; technology solutions tailored to customer's business needs
COMCAST BUSINESS 3303 Main St., Springfield, MA 01107 (860) 961-9141; www.business.comcast.com	Patrick Hebda	Western Mass., Connecticut	Cable; high-speed internet; voice; phone systems; security wi-fi; backup internet; fiber and mobility telephone service
COMPLETE COMPUTER CO. 444A North Main St., East Longmeadow, MA 01028 (413) 526-9900; www.comp3.net	Steve Pelletier	Pioneer Valley	Complete on-site service; PC-compatible; sales; service networking solutions; business systems; systems integration
COMPUTER BREEZE 239R Main St., Easthampton, MA 01027 (413) 527-9950; www.combreeze.com	Phil Doyle	Pioneer Valley	Network setup and maintenance, remote access, collaboration tools, and IT management for small to medium-sized businesses; web design and maintenance
CONTROL ALT DELETE INC. 719 Sumner Ave., Springfield, MA 01108 (413) 781-8100; www.controlaltdeleteonline.com	Tom Banerjee	Northeast	Network design/management; VPNs; server migration/consolidation; intruder detection; firewall implementation; Internet monitoring; software development/service; laptop/computer repair; virus removal; document recovery/restoration; Xbox One and PlayStation 4 support and services
CORE SOLUTION GROUP 55 State St., Northampton, MA 01060 (413) 584-5115; www.coresolutiongroup.com	Manuel Garcia	Western Mass.	Member of the Apple Consultants Network; Mac and Windows server support; data recovery; backup solutions; network setup and maintenance; wireless networking; network security; FileMaker database design; PC repairs and upgrades; Windows and Mac training and support; DriveSavers partner
COURT SQUARE GROUP INC. 1350 Main St., Fifth Floor, Springfield, MA 01103 (413) 746-0054; www.courtsquaregroup.com	Keith Parent	Nationwide	Managed service for regulated industries; audit-ready IT; SharePoint and application development; regulatory compliance and remediation; systems integration; disaster recovery; managed services performed on-site, remotely, or at co-location facility
CYBER EXCHANGE 1267 Riverdale St., West Springfield, MA 01089 (413) 732-6300; www.cyberexchangeonline.com	Steve Buynicki	Western Mass.	All brands of laptops repaired; full line of new and used computers and servers; certified recycling services; HIPAA- and DOD-certified
EARTHLINK BUSINESS 1 Federal St., Building 111-3, Springfield, MA 01105 (413) 735-8200; www.earthlinkbusiness.com	Dave Daniel	Nationwide	Leading IT services, voice and data communication provider; cloud computing; hosted voice; hosted e-mail; managed IT security; nationwide voice; nationwide data and MPLS; managed support services
ENTRE COMPUTER/BAYSTATE COMPUTER SERVICES 138 Memorial Ave., West Springfield, MA 01089 (413) 736-2112; www.go2entre.com	Robert Braceland	Nationwide	Corporate hardware sales and service provider for Dell/EMC, Hewlett Packard, Nutanix, Lenovo, plus many other manufacturers; consulting, infrastructure health assessments, managed services, and cloud-computing solutions; cyber security; managed print, printer parts, and maintenance; staff augmentation; project management; managed deployment; point of sale; end-of-life asset removal and data-destruction services; 24/7/365 national service
GREEN EARTH COMPUTERS 20A Crafts Ave., Northampton, MA 01060 (413) 282-8324; www.greenearthcomputers.us	Kiernan Gulick-Sherrill	Pioneer Valley	Same-day computer repair; repairs and upgrades; wireless networking setup; data recovery; online cloud backups and data protection; one-on-one training; virus and spyware removal; drop-off and on-site service; phone and remote support; sales of refurbished laptops and PCs; electronics recycling; ink and toner
HASELKORN INC. 170 Lockhouse Road, Second Floor, Westfield, MA 01085 (413) 241-6177; www.haselkorninc.com	Corey Harris	New England	IT services for small businesses with a focus on sensitive data industries such as healthcare, finance, insurance, manufacturing, dental; acts as extension of client's business, ensuring that client's network infrastructure is compliant with industry standards
HOGAN TECHNOLOGY INC. 81 East St., Easthampton, MA 01027 (800) 929-5201; www.teamhogan.com	Sean Hogan	Northeast	Sales and installation of telephone and voice-mail systems; business telephone systems; VoIP; cable infrastructure wiring; audio and visual; CCTV; IP cameras; wireless; networking; unified messaging; videoconferencing; managed IT
HOLYOKE GAS & ELECTRIC 99 Suffolk St., Holyoke, MA 01040 (413) 536-9300; www.hge.net	Kirk Jonah	Pioneer Valley	Fiber-optic network connection; business Internet; wide-area networking; voice service; hosted phone service; long distance with nearly unlimited connection speed, reliability, and 24-hour local support
ICIRCLE TECHNOLOGIES 1 South End Bridge Circle, Agawam, MA 01001 (413) 426-6174; www.icircletech.com	Jeff Rose	Western Mass., Northern Conn.	Replaces cracked screens on iPhones, iPads and iPods, along with other phones and tablets; buys old or broken cell phones and tablets in any condition; sells refurbished cell phones and tablets; services, repairs, and troubleshoots computers
INSYSCOM 719 Sumner Ave., Springfield, MA 01108 (413) 746-6400; www.insyscom.com	Tom Banerjee	Northeast	Network design/management; VPNs; server migration and consolidation; intruder detection; firewall implementation; Internet monitoring; software development/service
INTEGRATED IT SOLUTIONS 1 Arch Road, Westfield, MA 01085 (800) 672-4968; www.integratedit.com	Dale Rhodes	New England	Managed services; cloud-hosted services; complete VoIP network design, installation, and support; setup and training: servers, desktops, e-mail, Internet, security, backups, ERP/MRP, custom software; Linux/Windows
LEFT-CLICK 15 Cowles Lane, Amherst, MA 01002 (877) 289-9820; www.left-click.us	Kelly Albrecht	Pioneer Valley	Data recovery and migration; diagnostic services; system tuneup; computer repair; hardware installation; networking

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PROVIDER	CONTACT	SERVICE AREA	SERVICES
MOHAWK COMMUNICATIONS 77 Meadow St., Holyoke, MA 01040 (413) 729-2000; www.callmohawk.com	Ray Sullivan	New England, New York, New Jersey	Local and long-distance phone service; voice mail; VoIP; business telephone systems; high-speed Internet; T1; data storage and services; web monitoring; wiring; surveillance-camera installation; telecom-related sales; 24-hour service and support
NATIONAL COMPUTER WAREHOUSE SERVICES, LLC 21 Wilbraham St., Building 34, Palmer, MA 01069 (800) 892-2354; www.nationalcws.com	Shawn Simon	Vermont, New Hampshire, Massachusetts, Connecticut, New York, Rhode Island (national services also available)	Specializes in data destruction (on and off site); data-center and server relocations; end-of-life and green IT recycling; server-room cleaning services
NETLOGIX INC. 48 Court St., Westfield, MA 01085 (413) 568-2777; www.netlogix.com	Marco Liquori	New England	Managed IT; IT security; VoIP; IT consulting/projects; cloud IT solutions; Office 365; business continuity; VCIO (virtual CIO)
NETWORK ADVANTAGE ASSOCIATES 2098 Roaring Brook Road, Conway, MA 01341 (413) 223-9007; www.net-vantage.com	Roy Cohen	Pioneer Valley	Integrates advanced strategic technologies in small businesses, professional practices, schools, and nonprofits; business continuity/disaster recovery; on- and off-site backup and recovery; information-technology management; systems and network administration; virtualization solutions; custom VoIP solutions; server upgrades and migrations; Enterprise wireless; Google/Oracle solutions
NOHOTEK COMPUTER SUPPORT 73 BRIDGE ST., 1, NORTHAMPTON, MA 01060 (413) 695-3192; www.nohotek.com	Andrew Sexton	Pioneer Valley	PC, Mac, and laptop support and repair; spyware, malware, and virus removal and protection; data backup, storage, and protection; system maintenance, tuneups, and upgrades; computer setup and OS installation; software and hardware selection and installation; setup of small home networks and peripherals; maintenance of small to medium-sized business networks; basic website creation, setup, and SEO; custom PC builds; instruction and tutoring
NORMANDEAU TECHNOLOGIES INC. 2097 Riverdale St., West Springfield, MA 01089 (413) 584-3131; www.ntilink.com	Brett Normandeau	Northeast	Hosted, IP, and digital telephone systems; voice, data, fiber optic, video network cable installation; wireless networking; overhead paging; surveillance; local and long-distance telephone/Internet service; sales, installation, and 24-hour service
NORTHEAST IT SYSTEMS INC. 170 Lockhouse Road, Westfield, MA 01085 (413) 736-6348; www.northeastit.net	Joel Mollison Brian Sullivan	Western and Central Mass., Connecticut, Vermont, New Hampshire, Rhode Island	Managed services provider focused on comprehensive service agreements, data security, and compliance for medical, dental, manufacturing, insurance, municipal, nonprofit, and professional services organizations; help-desk support; proactive maintenance; 24/7 network monitoring; complete system design, installation, and management services; Office 365; cloud computing; remote access; VPN; wireless; backup and disaster recovery; vCIO; consulting; special projects
PARAGUS STRATEGIC IT 112 Russell St., Hadley, MA 01035 (413) 587-2666; www.paragusit.com	Delcie Bean	Western and Central Mass., Vermont, New Hampshire, Connecticut	EMR implementation specialists; outsourced IT consulting; training; data recovery and forensics; remote backup; 24/7 server monitoring; telecom consulting; computer sales and support
PHYX DEVICE REPAIR & SALES 1 Federal St., Building 101, Springfield, MA 01105 (413) 234-4313; www.phyx.me	Frank Tate	Western Mass., Connecticut	General computer services including system backup, device backup, media transfers, data recovery, logic board repair, and consignment services
PIONEER TRAINING INC. 139B Damon Road, Suite 8, Northampton, MA 01060 (413) 387-1040; www.ptraining.com	Don Lesser	Pioneer Valley	Public and private computer classes for MS Office, Google Apps, etc.; customized classes and workshops; on-site support and development; programming in Access, SQL, MySQL/PHP, and VBA; databases for websites; QuickBooks consulting; cybersecurity training
SMALL WORLD COMPUTING AND NETWORKING (413) 650-2667	Jamie Wynkoop- Morrison	Pioneer Valley	Network design, setup, and administration; desktop/laptop repair and maintenance; server/domain installation and administration; antivirus, backup, and hardware solutions; PBX/VoIP phone maintenance; e-mail and cloud support; security and compliance issues; disaster recovery; computer and software training
SPECTRUM BUSINESS 516 Montgomery St., Chicopee, MA 01013 (413) 557-6270; www.business.spectrum.com	Robert DeMaria	New England	Fiber-optic and broadband Internet for business; data-transport multi-site services; full-service network security; data backup and recovery; e-mail and web hosting
SQUAD 16 16A Pasco Dr., East Windsor, CT 06088 (860) 758-7250; www.squad16.com	Tom Najemy	New England and beyond	ACT! by Sage consulting; sales, installation, networking, technical support, and training (public and private) for ACT! contact-management software
SUITE 3 180 Pleasant St., Suite 3, Easthampton, MA 01027 (413) 584-4274; www.for-ibs.com	Dave DelVecchio	Northeast	Proactive and reactive IT services and support; turn-key project installations; staff augmentation; virtualization; cloud; network infrastructure and security; data recovery for small businesses and mid-market companies; mobility solutions; storage solutions; backup and disaster recovery
TECHCAVALRY 161 Northampton St., Easthampton, MA 01027 (413) 586-7070; www.techcavalry.com	Dave DelVecchio	Western Mass.	Sales; support; installations; security; PC/Mac; mobility; cloud for small office and home office customers
VERTITECHIT 4 Open Square Way, Suite 310, Holyoke, MA 01040 (413) 268-1600; www.vertitechit.com	Michael Feld Greg Pellerin	Northeast	Healthcare IT experts; business IT consultants; private-equity IT partners
WHALLEY COMPUTER ASSOCIATES INC. 1 Whalley Way, Southwick, MA 01077 (413) 569-4200; www.wca.com	Paul Whalley	New England	Corporate hardware/software sales, configuration, installation; network services; Cisco Unified Computing Systems; Cisco Unified Collaboration; Meraki Wireless; network health assessments; network WAN and LAN installation; wireless services; videoconferencing; remote monitoring; security; virtualization; project management; managed print; 24/7 service capabilities