

# COMPUTER NETWORK/IT SERVICES

LISTED ALPHABETICALLY

PROVIDER	CONTACT	SERVICE AREA	SERVICES
<b>ALTERNATIVE TELECOM &amp; SECURITY</b> 41 Nieske Road, Monson, MA 01057 (413) 267-3700; www.alt-telecomsecurity.com	Karen Patenaude	Massachusetts, Connecticut	Surveillance systems; telephone systems; security and fire systems (commercial and residential); access control and paging systems (commercial and industrial); computer network wiring, cat 6, 6e, 6a, and 7a; fiber backbones; wiring and terminations; telephone wiring for IP, digital, analog, 25, 50, and 100 multi-pair cables; surveillance wiring with coax and fiber; terminations, testing, and certifications; network design
<b>ANTERIS SOLUTIONS INC.</b> 1 Columbus Ave., Pittsfield, MA 01201 (413) 997-4005; www.anteris.com	Nick Foss	National	Complete managed IT solutions; proactive support, help-desk, security, vCIO strategy, and modernization projects; 24/7 monitoring; network design, security, and installation; server virtualization; cloud; e-mail; VoIP; data backup and disaster recovery; mobile solutions
<b>AZAYA INC.</b> 21 Wilbraham St., Suite 207, Palmer, MA 01069 (413) 284-1720; www.azaya.net	Jitu Changela	Western Mass.	Fixed-cost managed IT solution for businesses; cybersecurity management and monitoring; 24/7 network management and recovery solutions; project consultation and implementation; Azaya Voice phone solution for business
<b>BLOO SOLUTIONS</b> 821 East Main St., Chicopee, MA 01020 (413) 536-5044; www.bloosolutions.com	Jeremiah Beaudry	Massachusetts, Connecticut	Small-business full IT support; managed service plans; IT purchase consulting; cloud service consulting; computer sales; network equipment; security, printing, and peripherals; IT support desk call center; emergency support; 24/7 support contracts
<b>BROWN COMPUTER SOLUTIONS</b> 27 Birge St., Brattleboro, VT 05301 (802) 251-0479; www.vtmacs.com	Patrick Brown	Western Mass., Southern Vermont	Apple-authorized service center; Apple warranty repairs, sales, and training
<b>CHRIS PAGE CONSULTING</b> 236 Gulf Road, Belchertown, MA 01007 (413) 237-3466	Chris Page	New England	FileMaker Pro database consulting; FileMaker programming; application development; database modification; report creation; data translation; training, support, and coaching
<b>CMD TECHNOLOGY GROUP INC.</b> 11 Glendale Road, East Longmeadow, MA 01028 (413) 525-0023; www.cmdweb.com	Team CMD	New England	IT solutions for business; virtualization; WAN/LAN/wireless; security remediation; managed services; hardware; software; business, municipal, education, financial; technology solutions tailored to customer's business needs
<b>COMCAST BUSINESS</b> 3303 Main St., Springfield, MA 01107 (860) 961-9141; www.business.comcast.com	Patrick Hebda	Western Mass., Connecticut	Offers a secure, high-performance, scalable system designed for heavy data processing loads, enhanced application performance, and secure access to cloud or data center; advanced network solutions help create memorable experiences, enhance customer satisfaction, and employee productivity
<b>COMPLETE COMPUTER CO.</b> 444A North Main St., East Longmeadow, MA 01028 (413) 526-9900; www.comp3.net	Steve Pelletier	Pioneer Valley	Complete on-site service; PC-compatible; sales; service networking solutions; business systems; systems integration
<b>COMPUTER BREEZE</b> 239R Main St., Easthampton, MA 01027 (413) 527-9950; www.combreeze.com	Phil Doyle	Pioneer Valley	Network setup and maintenance, remote access, collaboration tools, and IT management for small to medium-sized businesses; web design and maintenance
<b>CONTROL ALT DELETE INC.</b> 719 Sumner Ave., Springfield, MA 01108 (413) 781-8100; www.controlaltdeleteonline.com	Tom Banerjee	Northeast	Network design/management; VPNs; server migration/consolidation; intruder detection; firewall implementation; Internet monitoring; software development/service; laptop/computer repair; virus removal; document recovery/restoration; Xbox One and PlayStation 4 support and services
<b>CORE SOLUTION GROUP</b> 55 State St., Northampton, MA 01060 (413) 584-5115; www.coresolutiongroup.com	Manuel Garcia	Western Mass.	Member of the Apple Consultants Network; Mac and Windows server support; data recovery; backup solutions; network setup and maintenance; wireless networking; network security; FileMaker database design; PC repairs and upgrades; Windows and Mac training and support; DriveSavers partner
<b>COURT SQUARE GROUP INC.</b> 1350 Main St., Fifth Floor, Springfield, MA 01103 (413) 746-0054; www.courtsquaregroup.com	Keith Parent	Nationwide	Managed service for regulated industries; audit-ready IT; SharePoint and application development; regulatory compliance and remediation; systems integration; disaster recovery; managed services performed on-site, remotely, or at co-location facility
<b>CYBER EXCHANGE</b> 1267 Riverdale St., West Springfield, MA 01089 (413) 732-6300; www.cyberexchangeonline.com	Steve Buynicki	Western Mass.	All brands of laptops repaired; full line of new and used computers and servers; certified recycling services; HIPAA- and DOD-certified
<b>EARTHLINK BUSINESS</b> 1 Federal St., Building 111-3, Springfield, MA 01105 (866) 383-3080; www.earthlinkbusiness.com	Dave Daniel	Nationwide	Leading IT services, voice and data communication provider; cloud computing; hosted voice; hosted e-mail; managed IT security; nationwide voice; nationwide data and MPLS; managed support services
<b>ENTRE COMPUTER/BAYSTATE COMPUTER SERVICES</b> 138 Memorial Ave., West Springfield, MA 01089 (413) 736-2112; www.go2entre.com	Robert Braceland	Nationwide	Corporate hardware sales and service provider for Dell/EMC, Hewlett Packard, Nutanix, Lenovo, plus many other manufacturers; consulting, infrastructure health assessments, managed services, and cloud-computing solutions; cyber security; managed print, printer parts, and maintenance; staff augmentation; project management; managed deployment; point of sale; end-of-life asset removal and data-destruction services; 24/7/365 national service
<b>GREEN EARTH COMPUTERS</b> 20A Crafts Ave., Northampton, MA 01060 (413) 282-8324; www.greenearthcomputers.us	Kiernan Gulick-Sherrill	Pioneer Valley	Same-day computer repair; repairs and upgrades; wireless networking setup; data recovery; online cloud backups and data protection; one-on-one training; virus and spyware removal; drop-off and on-site service; phone and remote support; sales of refurbished laptops and PCs; electronics recycling; smartphone and tablet repairs
<b>HASELKORN INC.</b> 170 Lockhouse Road, Second Floor, Westfield, MA 01085 (413) 241-6177; www.haselkorninc.com	Corey Harris	New England	IT services for small businesses with a focus on sensitive data industries such as healthcare, finance, insurance, manufacturing, dental; acts as extension of client's business, ensuring that client's network infrastructure is compliant with industry standards
<b>HOGAN TECHNOLOGY INC.</b> 81 East St., Easthampton, MA 01027 (800) 929-5201; www.teamhogan.com	Sean Hogan	Northeast	Sales and installation of telephone and voice-mail systems; business telephone systems; VoIP; cable infrastructure wiring; audio and visual; CCTV; IP cameras; wireless; networking; unified messaging; videoconferencing; managed IT
<b>HOLYOKE GAS &amp; ELECTRIC</b> 99 Suffolk St., Holyoke, MA 01040 (413) 536-9300; www.hge.net	Kirk Jonah	Pioneer Valley	Fiber-optic network connection; business Internet; wide-area networking; voice service; hosted phone service; long distance with nearly unlimited connection speed, reliability, and 24-hour local support
<b>ICIRCLE TECHNOLOGIES</b> 1 South End Bridge Circle, Agawam, MA 01001 (413) 426-6174; www.icircletech.com	Jeff Rose	Western Mass., Northern Conn.	Replaces cracked screens on iPhones, iPads and iPods, along with other phones and tablets; buys old or broken cell phones and tablets in any condition; sells refurbished cell phones and tablets; services, repairs, and troubleshoots computers
<b>INSYS.COM</b> 719 Sumner Ave., Springfield, MA 01108 (413) 896-1531; www.insys.com	Tom Banerjee	Northeast	Network design/management; VPNs; server migration and consolidation; intruder detection; firewall implementation; Internet monitoring; software development/service
<b>INTEGRATED IT SOLUTIONS</b> 94 North Elm St., Suite 403, Westfield, MA 01085 (800) 672-4968; www.integratedit.com	Dale Rhodes	New England	Managed services; cloud-hosted services; complete VoIP network design, installation, and support; setup and training: servers, desktops, e-mail, Internet, security, backups, ERP/MRP, custom software; Linux/Windows
<b>LEFT-CLICK</b> 15 Cowles Lane, Amherst, MA 01002 (877) 289-9820; www.left-click.us	Kelly Albrecht	Pioneer Valley	Data recovery and migration; diagnostic services; system tuneup; computer repair; hardware installation; networking

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PROVIDER	CONTACT	SERVICE AREA	SERVICES
<b>MOHAWK COMMUNICATIONS</b> 77 Meadow St., Holyoke, MA 01040 (413) 729-2000; www.callmohawk.com	Ray Sullivan	New England, New York, New Jersey	Local and long-distance phone service; voice mail; VoIP; business telephone systems; high-speed Internet; T1; data storage and services; web monitoring; wiring; surveillance-camera installation; telecom-related sales; 24-hour service and support
<b>NATIONAL COMPUTER WAREHOUSE SERVICES, LLC</b> 21 Wilbraham St., Building 34, Palmer, MA 01069 (800) 892-2354; www.nationalcws.com	Shawn Simon	Vermont, New Hampshire, Massachusetts, Connecticut, New York, Rhode Island (national services also available)	Specializes in data destruction (on and off site); data-center and server relocations; end-of-life and green IT recycling; server-room cleaning services
<b>NETLOGIX INC.</b> 48 Court St., Westfield, MA 01085 (413) 568-2777; www.netltx.com	Marco Liquori	New England	Managed IT; IT security; VoIP; IT consulting/projects; cloud IT solutions; Office 365; business continuity; VCIO (virtual CIO)
<b>NETWORK ADVANTAGE ASSOCIATES</b> 2098 Roaring Brook Road, Conway, MA 01341 (413) 223-9007; www.net-vantage.com	Roy Cohen	Pioneer Valley	Integrates advanced strategic technologies in small businesses, professional practices, schools, and nonprofits; business continuity/disaster recovery; on- and off-site backup and recovery; information-technology management; systems and network administration; virtualization solutions; custom VoIP solutions; server upgrades and migrations; Enterprise wireless; Google/Oracle solutions
<b>NORMANDEAU TECHNOLOGIES INC.</b> 900 Riverdale St., Suite 285, West Springfield, MA 01089 (413) 584-3131; www.ntilink.com	Brett Normandeau	Northeast	Hosted, IP, and digital telephone systems; voice, data, fiber optic, video network cable installation; wireless networking; overhead paging; surveillance; local and long-distance telephone/Internet service; sales, installation, and 24-hour service
<b>NORTHEAST IT SYSTEMS INC.</b> 170 Lockhouse Road, Westfield, MA 01085 (413) 736-6348; www.northeastit.net	Joel Mollison Brian Sullivan	New England	Managed IT; remote and on-site support; network design and consulting; installation/project management; proactive maintenance; monitoring; backup and disaster recovery; security and compliance; incident response/planning; vCIO services, including technology and security review/planning, budget forecasting, etc.; Office 365/cloud computing; virtualization; VPN; remote access; videoconferencing; enterprise wireless; VoIP phones; hardware/software sales
<b>PARAGUS STRATEGIC IT</b> 112 Russell St., Hadley, MA 01035 (413) 587-2666; www.paragusit.com	Delcie Bean	Western and Central Mass., Vermont, New Hampshire, Connecticut	EMR implementation specialists; outsourced IT consulting; training; data recovery and forensics; remote backup; 24/7 server monitoring; telecom consulting; computer sales and support
<b>PHYX DEVICE REPAIR &amp; SALES</b> 95 Mill St., Springfield, MA 01108 (413) 234-4313; www.phyx.me	Frank Tate	Western Mass., Connecticut	General computer services including system backup, device backup, media transfers, data recovery, logic board repair, and consignment services
<b>PIONEER TRAINING INC.</b> 1164 North Pleasant St., Amherst, MA 01002 (413) 387-1040; www.ptraining.com	Don Lesser	Pioneer Valley	Public and private Zoom-based computer classes for MS Office, Google Apps, etc.; programming in MS Access, SQL, MySQL/PHP, and VBA; databases for websites
<b>SPECTRUM BUSINESS</b> 516 Montgomery St., Chicopee, MA 01013 (413) 557-6270; www.business.spectrum.com	Robert DeMaria	New England	Fiber-optic and broadband Internet for business; data-transport multi-site services; full-service network security; data backup and recovery; e-mail and web hosting
<b>SQUAD 16</b> 16A Pasco Dr., East Windsor, CT 06088 (860) 758-7250; www.squad16.com	Tom Najemy	New England and beyond	ACT! by Sage consulting; sales, installation, networking, technical support, and training (public and private) for ACT! contact-management software
<b>SUITE 3</b> 180 Pleasant St., Suite 3, Easthampton, MA 01027 (413) 584-4274; www.for-ibs.com	Dave DelVecchio	Northeast	Proactive and reactive IT services and support; turn-key project installations; staff augmentation; virtualization; cloud; network infrastructure and security; data recovery for small businesses and mid-market companies; mobility solutions; storage solutions; backup and disaster recovery
<b>VERTITECHIT</b> 4 Open Square Way, Suite 310, Holyoke, MA 01040 (413) 268-1600; www.vertitechit.com	Greg Pellerin	Northeast	Healthcare IT experts; business IT consultants; private-equity IT partners
<b>WHALLEY COMPUTER ASSOCIATES INC.</b> 1 Whalley Way, Southwick, MA 01077 (413) 569-4200; www.wca.com	Paul Whalley	New England	Corporate hardware/software sales, configuration, installation; network services; Cisco Unified Computing Systems; Cisco Unified Collaboration; Meraki Wireless; network health assessments; network WAN and LAN installation; wireless services; videoconferencing; remote monitoring; security; virtualization; project management; managed print; 24/7 service capabilities