

COMPUTER NETWORK/IT SERVICES LISTED ALPHABETICALLY

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PROVIDER	CONTACT	SERVICE AREA	SERVICES
ALTERNATIVE TELECOM & SECURITY 41 Nieske Road, Monson, MA 01057 (413) 267-3700; www.alt-telecomsecurity.com	Karen Patenaude	Western Mass., Connecticut	Surveillance systems; telephone systems; security and fire systems (commercial and residential); access control and paging systems (commercial and industrial); computer network wiring, cat 6, 6e, 6a, and 7a; fiber backbones; wiring and terminations; telephone wiring for IP, digital, analog, 25, 50, and 100 multi-pair cables; surveillance wiring with coax and fiber; terminations, testing, and certifications; network design
ANTERIS SOLUTIONS INC. 1 Columbus Ave., Pittsfield, MA 01201 (413) 997-4005; www.anteris.com	Toby Casey	National	Complete managed IT solutions; proactive support, help-desk, security, vCIO strategy, and modernization projects; 24/7 monitoring; network design, security, and installation; server virtualization; cloud; e-mail; VoIP; data backup and disaster recovery; mobile solutions
AZAYA INC. 21 Wilbraham St., Suite 207, Palmer, MA 01069 (413) 284-1720; www.azaya.net	Jitu Changela	Western Mass.	Fixed-cost managed IT solution for businesses; cybersecurity management and monitoring; 24/7 network management and recovery solutions; project consultation and implementation; Azaya Voice phone solution for business
BLOO SOLUTIONS 821 East Main St., Chicopee, MA 01020 (413) 536-5044; www.bloosolutions.com	Jeremiah Beaudry	Massachusetts, Connecticut	Small-business full IT support; managed service plans; IT purchase consulting; cloud service consulting; computer sales; network equipment; security, printing, and peripherals; IT support desk call center; emergency support; 24/7 support contracts; VoIP services
BROWN COMPUTER SOLUTIONS 27 Birge St., Brattleboro, VT 05301 (802) 251-0479; www.vtmacs.com	Patrick Brown	Western Mass., Southern Vermont, New Hampshire	Apple-authorized service center; Apple warranty repairs, sales, and training; data recovery
CHRIS PAGE CONSULTING Belchertown, MA 01007 (413) 570-0759	Chris Page	New England	FileMaker Pro database consulting; FileMaker programming; application development; database modification; report creation; data translation; training, support, and coaching
CMD TECHNOLOGY GROUP INC. 11 Glendale Road., East Longmeadow, MA 01028 (413) 525-0023; www.cmdweb.com	Charlie Christianson	New England	IT solutions for business; virtualization; WAN/LAN/wireless; security remediation; managed services; hardware; software; business, municipal, education, financial; technology solutions tailored to customer's business needs
COMCAST BUSINESS 3303 Main St., Springfield, MA 01107 (844) 386-6796; www.business.comcast.com	Patrick Hebda	Western Mass., Connecticut	Offers a secure, high-performance, scalable system designed for heavy data processing loads, enhanced application performance, and secure access to cloud or data center; advanced network solutions help create memorable experiences, enhance customer satisfaction, and employee productivity
COMPUTER BREEZE 239R Main St., Easthampton, MA 01027 (413) 527-9950; www.combreeze.com	Phil Doyle	Pioneer Valley	Network setup and maintenance, remote access, collaboration tools, and IT management for small to medium-sized businesses; web design and maintenance
CONTROL ALT DELETE INC. 719 Sumner Ave., Springfield, MA 01108 (413) 781-8100; www.controlaltdeleteonline.com	Tom Banerjee	Western Mass., Northern Conn., Southern Vermont	Network design/management; VPNs; server migration/consolidation; intruder detection; firewall implementation; internet monitoring; software development/service; laptop/computer repair; virus removal; document recovery/restoration; Xbox One and PlayStation 4 support and services
CORE SOLUTION GROUP 55 State St., Northampton, MA 01060 (413) 584-5115; www.coresolutiongroup.com	Kyle Sontgerath	Western Mass., Northern Conn., Southern Vermont	Member of the Apple Consultants Network; Mac and Windows server support; data recovery; backup solutions; network setup and maintenance; wireless networking; network security; FileMaker database design; PC repairs and upgrades; Windows and Mac training and support; DriveSavers partner
COURT SQUARE GROUP INC. 1350 Main St., Fifth Floor, Springfield, MA 01103 (413) 731-5294; www.courtsquaregroup.com	Keith Parent	Nationwide	Managed service for regulated industries; audit-ready IT; SharePoint and application development; regulatory compliance and remediation; systems integration; disaster recovery; managed services performed on-site, remotely, or at co-location facility
EARTHLINK BUSINESS 1 Federal St., Building 111-3, Springfield, MA 01105 (413) 735-8243; www.earthlinkbusiness.com	Dave Daniel	Nationwide	Leading IT services, voice and data communication provider; cloud computing; hosted voice; hosted e-mail; managed IT security; nationwide voice; nationwide data and MPLS; managed support services
ENTRE COMPUTER/BAYSTATE COMPUTER SERVICES 138 Memorial Ave., West Springfield, MA 01089 (413) 736-2112; www.go2entre.com	Norman Fiedler	Nationwide	Corporate hardware sales and service provider for Dell/EMC, Hewlett Packard, Nutanix, Lenovo, plus many other manufacturers; consulting, infrastructure health assessments, managed services, and cloud-computing solutions; cyber security; managed print, printer parts, and maintenance; staff augmentation; project management; managed deployment; point of sale; end-of-life asset removal and data-destruction services; 24/7/365 national service
GREEN EARTH COMPUTERS 20A Crafts Ave., Northampton, MA 01060 (413) 282-8324; www.greenearthcomputers.us	Kiernan Gulick-Sherrill	Pioneer Valley	Same-day computer repair; repairs and upgrades; wireless networking setup; data recovery; online cloud backups and data protection; one-on-one training; virus and spyware removal; drop-off and on-site service; phone and remote support; sales of refurbished laptops and PCs; electronics recycling; smartphone and tablet repairs
HASELKORN INC. 170 Lockhouse Road, Second Floor, Westfield, MA 01085 (413) 241-6177; www.haselkorninc.com	Corey Harris	New England	IT services for small businesses with a focus on sensitive data industries such as healthcare, finance, insurance, manufacturing, dental; acts as extension of client's business, ensuring that client's network infrastructure is compliant with industry standards
HOGAN TECHNOLOGY INC. 81 East St., Easthampton, MA 01027 (413) 585-9950; www.teamhogan.com	Sean Hogan	Northeast	Sales and installation of telephone and voice-mail systems; business telephone systems; VoIP; cable infrastructure wiring; audio and visual; CCTV; IP cameras; wireless; networking; unified messaging; videoconferencing; managed IT
HOLYOKE GAS & ELECTRIC 99 Suffolk St., Holyoke, MA 01040 (413) 536-9300; www.hge.com	James Lavelle	Pioneer Valley	Fiber-optic network connection; business internet; wide-area networking; voice service; hosted phone service; long distance with nearly unlimited connection speed, reliability, and 24-hour local support
ICIRCLE TECHNOLOGIES 1 South End Bridge Circle, Agawam, MA 01001 (413) 426-6174; www.icircletech.com	Jeff Rose	Western Mass., Northern Conn.	Replaces cracked screens on iPhones, iPads and iPods, along with other phones and tablets; buys old or broken cell phones and tablets in any condition; sells refurbished cell phones and tablets; services, repairs, and troubleshoots computers
INSYSCOM 719B Sumner Ave., Springfield, MA 01108 (413) 896-1531; www.insyscom.com	Tom Banerjee	Northeast	Network design/management; VPNs; server migration and consolidation; intruder detection; firewall implementation; internet monitoring; software development/service; data recovery; removes viruses and spyware; network monitoring; repairs LCD monitors, desktop computers, and laptops; customized desktop computers and servers; software installation, training, and support; optimization of operating systems; services all brands of desktops and laptops
INTEGRATED IT SOLUTIONS 94 North Elm St., Suite 406, Westfield, MA 01085 (800) 672-4968; www.integratedit.com	Dale Rhodes	New England	Managed services; cloud-hosted services; complete VoIP network design, installation, and support; setup and training: servers, desktops, e-mail, internet, security, backups, ERP/MRP, custom software; Linux/Windows
LEFT-CLICK 15 Cowles Lane, Amherst, MA 01002 (413) 256-5440; www.left-click.us	Kelly Albrecht	Pioneer Valley	Data recovery and migration; diagnostic services; system tuneup; computer repair; hardware installation; networking
MOHAWK COMMUNICATIONS 77 Meadow St., Suite 1, Holyoke, MA 01040 (413) 729-2000; www.callmohawk.com	Ray Sullivan	New England, New York, New Jersey	Local and long-distance phone service; voice mail; VoIP; business telephone systems; high-speed internet; T1; data storage and services; web monitoring; wiring; surveillance-camera installation; telecom-related sales; 24-hour service and support
NATIONAL COMPUTER WAREHOUSE SERVICES, LLC 21 Wilbraham St., Building 34, Palmer, MA 01069 (800) 892-2354; www.nationalcws.com	Shawn Simon	National	Specializes in data destruction (on and off site); data-center and server relocations; end-of-life and green IT recycling; server-room cleaning services
NETLOGIX INC. 48 Court St., Westfield, MA 01085 (413) 568-2777; www.netlogix.com	Marco Liquori	New England	Managed IT; IT security; VoIP; IT consulting/projects; cloud IT solutions; Office 365; business continuity; VCIO (virtual CIO); data backup and disaster recovery
NETWORK ADVANTAGE ASSOCIATES Conway, MA 01341 (413) 223-9007; www.net-vantage.com	Roy Cohen	Pioneer Valley	Security and compliance solutions; remote monitoring and maintenance; cloud solutions (Office 365, cloud desktops, cloud servers, standby off-site servers); VoIP solutions; includes traditional Microsoft networking as well as Linux, Unix, and Mac servers and endpoints
NORMANDEAU TECHNOLOGIES INC. 900 Riverdale St., Suite 285, West Springfield, MA 01089 (413) 584-3131; www.ntlink.com	Brett Normandeau	Northeast	Hosted, IP, and digital telephone systems; voice, data, fiber optic, video network cable installation; wireless networking; overhead paging; surveillance; local and long-distance telephone/internet service; sales, installation, and 24-hour service
NORTHEAST IT SYSTEMS INC. 2107 Riverdale St., West Springfield, MA 01089 (413) 736-6348; www.northeastit.net	Joel Mollison Brian Sullivan Gary Rivers	New England	Managed IT; remote and on-site support; network design and consulting; installation/project management; proactive maintenance; monitoring; backup and disaster recovery; security and compliance; incident response/planning; vCIO services, including technology and security review/planning, budget forecasting, etc.; Office 365/cloud computing; virtualization; VPN; remote access; videoconferencing; enterprise wireless; VoIP phones; hardware/software sales
PARAGUS STRATEGIC IT 112 Russell St., Hadley, MA 01035 (413) 587-2666; www.paragusit.com	Delcie Bean	Western and Central Mass., Vermont, New Hampshire, Connecticut	EMR implementation specialists; outsourced IT consulting; training; data recovery and forensics; remote backup; 24/7 server monitoring; telecom consulting; computer sales and support
PHYX DEVICE REPAIR & SALES 95 Mill St., Springfield, MA 01108 (413) 234-4313; www.phyx.me	Frank Tate	Western Mass., Connecticut	General computer services including system backup, device backup, media transfers, data recovery, logic board repair, and consignment services; fixes and sells Macs, PCs, Chromebooks, and game consoles; fixes iPhones and androids; logic board and data recovery
PIONEER TRAINING INC. 139 Damon Road, Northampton, MA 01060 (413) 387-1040; www.ptraining.com	Don Lesser	Pioneer Valley	Private Zoom-based computer classes for MS Office, Google Apps, etc.; programming in MS Access, SQL, MySQL/PHP, and VBA; databases for websites
PIXEL HEALTH 4 OPEN SQUARE WAY, 421, HOLYOKE, MA 01040 (855) 638-9879; www.gopixelhealth.com	Michael Feld	Northeast	Healthcare IT experts; business IT consultants; private-equity IT partners
SPECTRUM BUSINESS 591 Memorial Dr., Suite M, Chicopee, MA 01020 (888) 406-7063; www.business.spectrum.com	Thomas Rutledge	New England	Fiber-optic and broadband internet for business; data-transport multi-site services; full-service network security; data backup and recovery; e-mail and web hosting
SQUAD 16 P.O. Box 65, Wilbraham, MA 01095 (800) 758-7250 or (800) 828-4952; www.squad16.com	Tom Najemy	New England and beyond	ACT! by Sage consulting; sales, installation, networking, technical support, and training (public and private) for ACT! contact-management software
SUITE 3 180 Pleasant St., Suite 3, Easthampton, MA 01027 (413) 584-4274; www.for-ibs.com	Dave DelVecchio	Northeast	Proactive and reactive IT services and support; turn-key project installations; staff augmentation; virtualization; cloud; network infrastructure and security; data recovery for small businesses and mid-market companies; mobility solutions; storage solutions; backup and disaster recovery
WHALLEY COMPUTER ASSOCIATES INC. 1 Whalley Way, Southwick, MA 01077 (413) 569-4200; www.wca.com	Michael Sheil	New England	Corporate hardware/software sales, configuration, installation; network services; Cisco Unified Computing Systems; Cisco Unified Collaboration; Meraki Wireless; network health assessments; network WAN and LAN installation; wireless services; videoconferencing; remote monitoring; security; virtualization; project management; managed print; 24/7 service capabilities